

NOTICES INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

DISCRIMINATION IS AGAINST THE LAW!

The Lighthouse complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

The Lighthouse does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The Lighthouse provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

The Lighthouse provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact Lori Allison, 989-286-3777.

If you believe that The Lighthouse has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Lori Allison, 1557 Coordinator
PO Box 289
Caro, MI 48723
989-286-3777 or 989-673-2500
Fax: 989-673-3979
dallison@lighthouseerehab.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Lori Allison is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.